

Arnstein's Eight Rungs on a Ladder of Citizen Participation

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	Description	Rungs	Meaning
8	Degrees of Citizen Power	Citizen Control	citizen governs a program or an institution, be in full charge of policy and managerial aspects, and be able to negotiate the conditions
7		Delegated Power	citizens achieve the dominant decision-making authority over a particular plan or program
6		Partnership	power is redistributed through negotiations between the citizens and powerholders
5	Degrees of Tokenism	Placation	allows citizens to advise but the powerholders retain the right to judge the legitimacy or feasibility of the advice
4		Consultation	inviting citizens to air their opinions but offers no assurance that citizen concerns and ideas will be considered
3		Informing	a one-way flow of information (from officials to citizen) with no channel provided for feedback and no power for negotiation
2	Non-Participation	Therapy	masquerading involvement of citizens in planning while being subjected to clinical group therapy
1		Manipulation	people are placed on rubberstamp advisory committees or advisory boards